

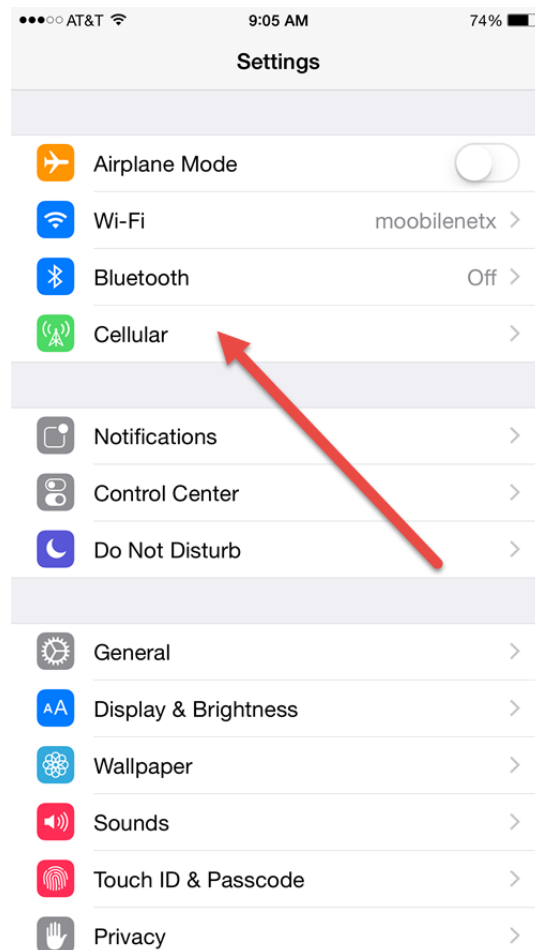
Title: **Help Document: Checking Cellular Data Connection**
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While most issues with data connectivity are caused by problems with cellular coverage in particular areas, there are a few things to look at and try to get the connection working again.

To take a look at your cellular settings, tap on the “Settings” icon:



Then tap on “Cellular”:



In the Cellular settings window, make sure that “Cellular Data” is turned on. If it is turned on and you are having problems connecting, toggle it off then on again to refresh the connection.

The settings “Enable LTE” is typically turned on by default. But if it isn’t, turn it on by tapping on the arrow. If you are worried about data overages, this could be an option for you. If turned off for data, it will only use Wi-Fi (when available) to connect.

The last setting to know about on this screen is “Data Roaming”. This feature is turned off by default and permits users to control data connectivity when out of the country or out of AT&T’s coverage area. If you are in an area without AT&T coverage, this could explain any internet connection problems. (Keep in mind that Data Roaming typically costs extra.)

