

Title: **Help Document: Cannot Make or Receive Phone Calls on iPhone**  
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Document Creation Date: 3/20/15

If you cannot make or receive phone calls on your iPhone, here are some things to check before escalating further:

Tap on the settings icon:



1. Check to ensure that you are getting a signal. All DEVAR provided iPhones should be on the AT&T Network, therefore you should see a signal as shown below.
2. If you don't see a signal, make sure that "Airplane" mode is turned off. It should look as shown below.
3. If both of those sections look fine, take a look at "Do Not Disturb" by tapping on it.



The “Do Not Disturb” feature will silence your phone for you if you don’t wish to be disturbed and could be active. Check to see that there isn’t a crescent moon icon in the upper right corner. If there is, you may turn off the feature by switching all of the selections on this screen to off. In the example below, “Manual” and “Repeated Calls” are turned on, while “Scheduled” is turned off.

