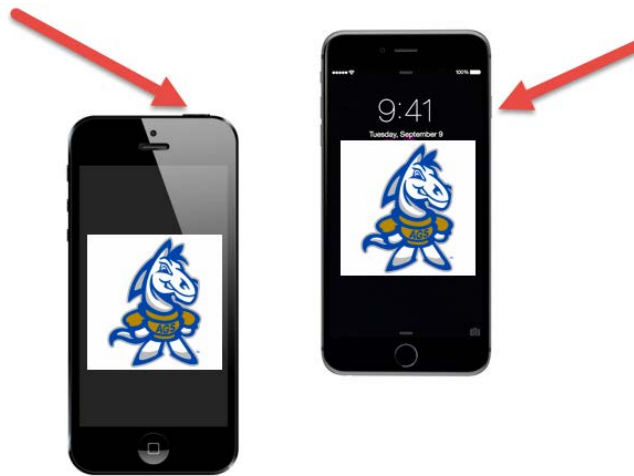


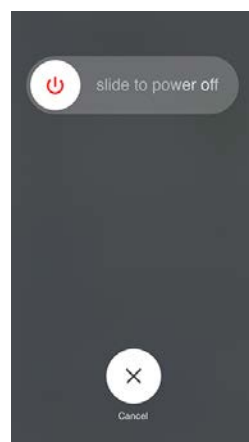
Title: **Help Document: Performing a Full Restart on an iPhone/iPad**
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One of the first things to try when dealing with a problematic iPhone or iPad is to perform a full restart. The full restart works in much the same way as rebooting a computer and should probably be performed occasionally regardless of whether the device has issues.

To restart, hold the Power Button down; on older models, that's the button on the top of the device. For newer models, it's the button on the right hand side of the device:



Hold the power button until the power slider appears. Slide the slider to the right as instructed to shut down the phone completely:



When the phone is completely shut off, turn it back on again by holding down the power button until you see the Apple symbol.