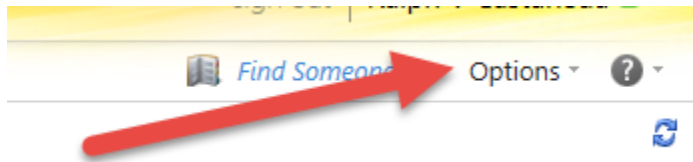


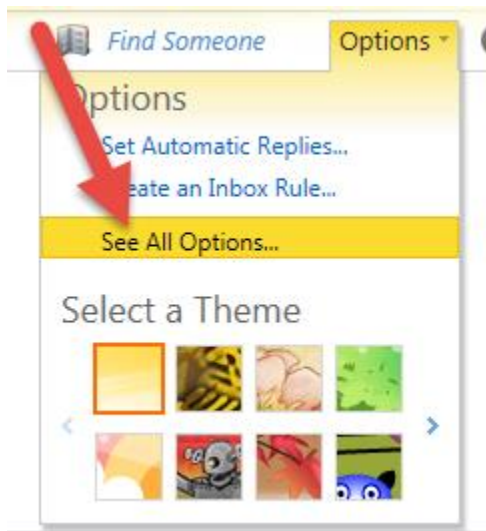
Title: **Help Document: Remote Wiping a Device**
Author: Ralph Castaneda
Document Creation Date: 2/27/15

One of the little known features of uConnect is the ability to remotely wipe any device that synchronizes to your DEVAR uConnect Mailbox. Unlike Apple's Remote Wipe feature, this method does not have to be setup in Advance and doesn't require another device to operate.

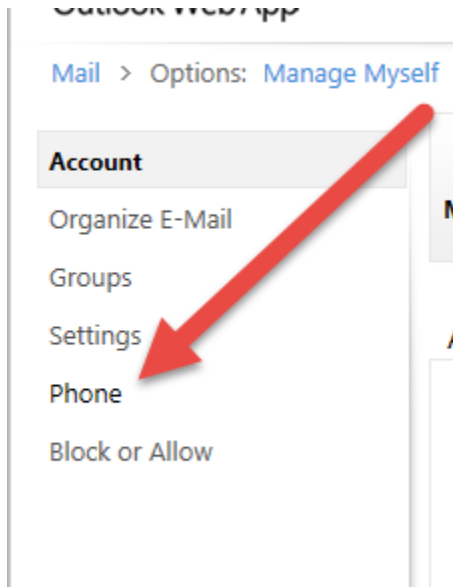
Connect to <http://owa.ucdavis.edu> and login. Click on "Options":



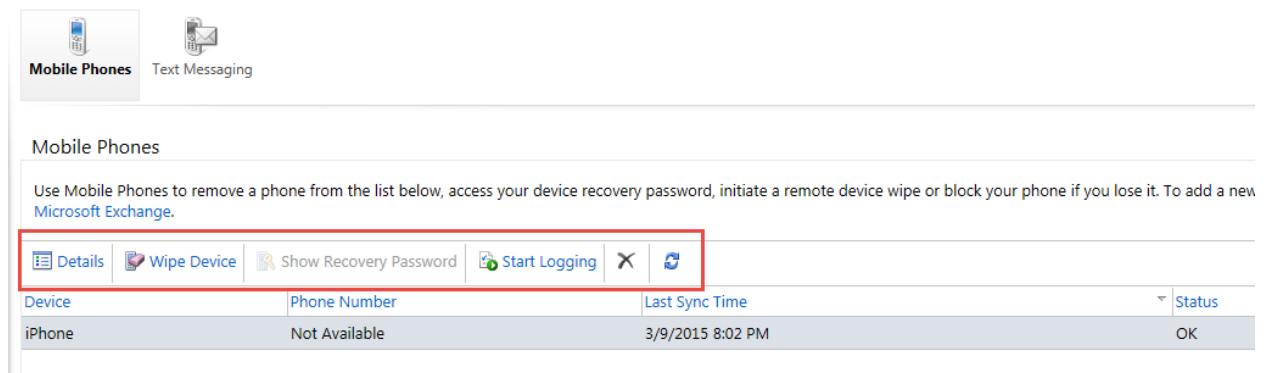
Then "See All Options...":



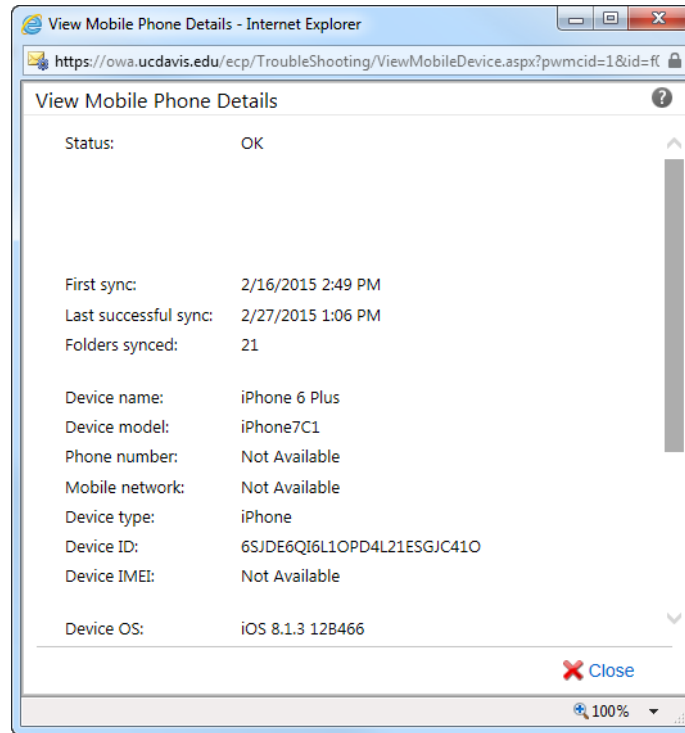
Click on "Phone":



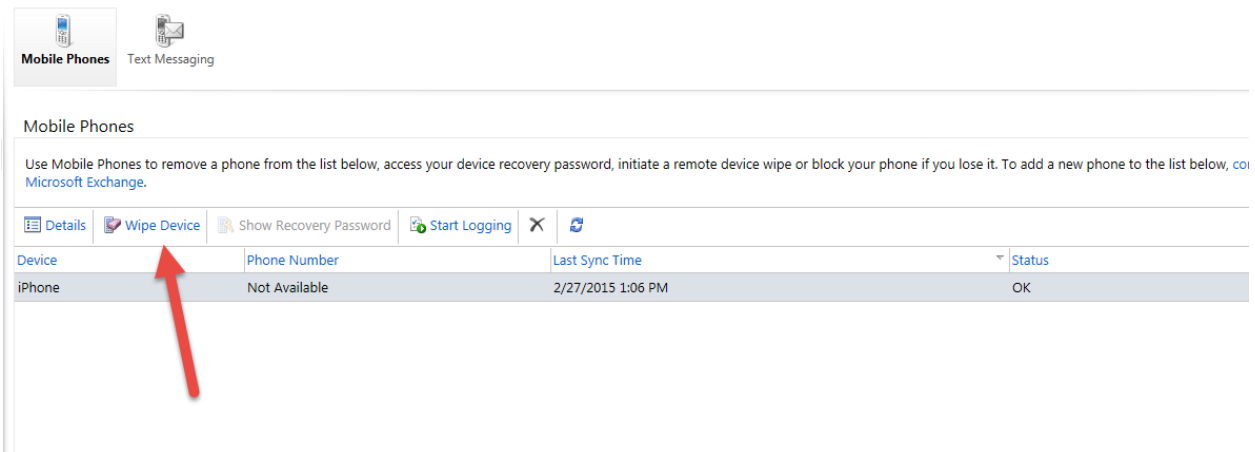
Here will be a list of all the mobile devices that you have synchronized with the server as well as the last time they synchronized with the server. Old cellular phones and tablets will remain on this list until they are deleted. Selecting one will bring up the available choices.



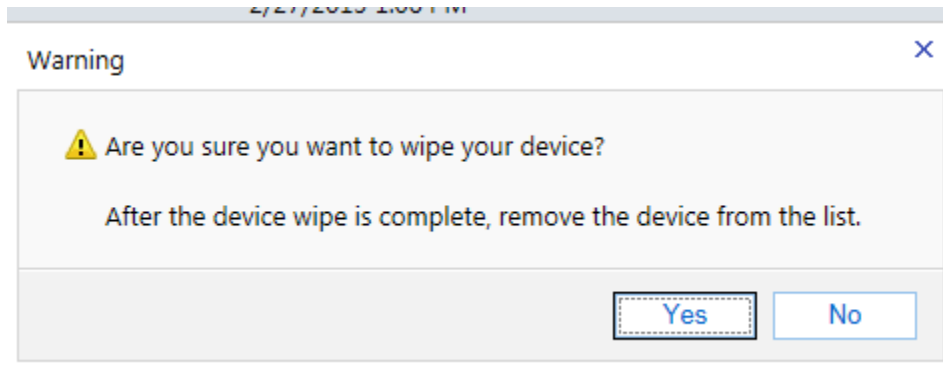
To look at specific details for a particular device, select it then click “Details.” You should then get a window displaying a wealth of information that could prove useful in determining model and/or operating system information. Also, if you’re not sure which device you’re deleting or wiping, this will provide specific information about each device for you.



The next selection is “Wipe Device”. This choice will do more than just completely wipe your e-mail; it will completely wipe the device the next time it connects to the internet. This would be the extreme option that should be performed if the device is completely missing and there is no hope of recovering it.



You will receive a warning message; click "Yes":



A less severe method would be to disable the e-mail link between your device and the server. This will leave everything else intact, but will require the e-mail account to be re-linked to the device. This option could be used in instances in which it isn't known whether the phone is actually permanently lost.

To do this, just click on the X as shown below.

